IMPORTANT: This booklet contains important information about the vehicle's warranty coverage. It also explains **owner assistance information and Saturn's participation in the Mediation/Arbitration Program.** Keep this booklet with your vehicle and make it available to a Saturn retailer if warranty work is needed. Be sure to keep it with your vehicle if you sell it so future owners will have the information.
Owner's Name:
Street Address:
City & State:
Vehicle Identification Number (VIN):
Date Vehicle First Delivered or Put In Use:
Odometer Reading on Date Vehicle First Delivered or Put In Use:

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2008 Saturn Limited Warranty and Owner Assistance Information

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Warranty Coverage at a Glance

The warranty coverages are summarized below.

New Vehicle Limited Warranty

Bumper-to-Bumper (Includes Tires)

- Coverage is for the first 3 years or 36,000 miles, whichever comes first.

Powertrain

- Coverage is for 5 years or 100,000 miles, whichever comes first.

Sheet Metal

- Corrosion coverage is for the first 3 years or 36,000 miles, whichever comes first.
- Rust-through coverage is for the first 6 years or 100,000 miles, whichever comes first.

Emission Control Systems Warranty*

* For light duty trucks see “How to Determine the Applicable Emissions Control System Warranty” under *Emission Control Systems Warranty on page 16* for more information.

Federal

- Gasoline Engines
  - Defects and performance for cars and light duty engines are covered for the first 2 years or 24,000 miles, whichever comes first. From the first 2 years or 24,000 miles to 3 years or 36,000 miles defects in material or workmanship continue to be covered under the New Vehicle Limited Warranty Bumper-to-Bumper coverage explained previously. Specified major components are covered for the first 8 years or 80,000 miles, whichever comes first.

California

- Gasoline Engines
  - Defects and performance for cars and trucks with light duty or medium duty emission control systems are covered for the first 3 years or 50,000 miles, whichever comes first.
  - Specified components for cars or light duty trucks equipped with light duty or medium duty engines are covered for the first 7 years or 70,000 miles, whichever comes first.
  - Catalytic converters, engine control modules, and powertrain control modules are covered for the first 8 years or 80,000 miles, whichever comes first.

Important: Some California emission vehicles may have special coverages longer than those listed here. See “California Emission Control System Warranty” under *Emission Control Systems Warranty on page 16*.

Saturn will provide for repairs to the vehicle during the warranty period in accordance with the following terms, conditions, and limitations.

What Is Covered

Warranty Applies

This warranty is for Saturn vehicles registered in the United States and normally operated in the United States or Canada, and is provided to the original and any subsequent owners of the vehicle during the warranty period.

In the state of Hawaii, authorized Saturn service is available only on the island of Oahu.

Repairs Covered

The warranty covers repairs to correct any vehicle defect related to materials or workmanship occurring during the warranty period. Needed repairs will be performed using new or remanufactured parts.

No Charge

Warranty repairs, including towing, parts, and labor, will be made at no charge.

Obtaining Repairs

To obtain warranty repairs, take the vehicle to a Saturn retail facility within the warranty period and request the needed repairs. A reasonable time must be allowed for the retail facility to perform necessary repairs.

Warranty Period

The warranty period for all coverages begins on the date the vehicle is first delivered or put in use and ends at the expiration of the coverage period.

Bumper-to-Bumper Coverage

The complete vehicle is covered for 3 years or 36,000 miles, whichever comes first, except for other coverages listed here under “What Is Covered” and those items listed under “What Is Not Covered” later in this section.

Powertrain Coverage

The powertrain is covered for 5 years or 100,000 miles, whichever comes first, except for other coverages listed here under “What is Covered” and those items listed under “What is Not Covered” later in this section.

Engine: Cylinder head, block, timing gears, timing chain, timing cover, oil pump/oil pump housing, OHC carriers, valve covers, oil pan, seals, gaskets, turbocharger, supercharger and all internal lubricated parts as well as manifolds, flywheel, water pump, harmonic balancer and engine mount. Timing belts are covered until the first scheduled maintenance interval.

Transmission/Transaxle/Transfer Case: Case, all internal lubricated parts, torque converter, transfer case, transmission/transaxle mounts, seals, and gaskets.

Drive Systems: Final drive housing, all internal lubricated parts, axle shafts and bearings, constant velocity joints, axle housing, propeller shafts, universal joints, wheel bearings, locking hubs, front differential actuator, supports, front and rear hub bearings, seals and gaskets.

Accessory Coverages

All Saturn accessories and parts sold by Saturn and permanently installed on a Saturn vehicle prior to delivery will be covered under the provisions of the New Vehicle Limited Warranty. In the event Saturn accessories are installed after vehicle delivery, or are replaced under the new vehicle warranty, they will be covered, parts and labor, for the balance of the vehicle warranty, but in no event less than 12 months/12,000 miles. This coverage is only effective for Saturn accessories permanently installed by a Saturn retailer or an associated Saturn-approved Accessory Distributor/Installer (ADI).

Saturn accessories sold over-the-counter, or those not requiring installation, will continue to receive the standard Saturn Retailer Parts Warranty of 12 months from the date of purchase, parts only.

Saturn Licensed Accessories are covered under the accessory-specific manufacturer’s warranty and are not warranted by Saturn or its retailers.

Notice: **This warranty excludes:**

Any communications device that becomes unusable or unable to function as intended due to unavailability of compatible wireless service from the wireless communication carrier that provides service for the OnStar® system.

Sheet Metal Coverage

Sheet metal panels are covered against corrosion and rust-through as follows:

Corrosion: Body sheet metal panels are covered against rust for 3 years or 36,000 miles, whichever comes first.

Rust-Through: Any body sheet metal panel that rusts through, an actual hole in the sheet metal, is covered for up to 6 years or 100,000 miles, whichever comes first.

Important: Cosmetic or surface corrosion, resulting from stone chips or scratches in the paint, for example, is not included in sheet metal coverage.

Towing

Towing is covered to the nearest Saturn retail facility if your vehicle cannot be driven because of a warranted defect.

What Is Not Covered

Tire Damage or Wear

Normal tire wear or wear-out is not covered. Road hazard damage such as punctures, cuts, snags, and breaks resulting from pothole impact, curb impact, or from other objects is not covered. Also, damage from improper inflation, spinning, as when stuck in mud or snow, tire chains, racing, improper mounting or dismounting, misuse, negligence, alteration, vandalism, or misapplication is not covered.

Damage Due to Accident, Misuse, or Alteration

Damage caused as the result of any of the following is not covered.

- Collision, fire, theft, freezing, vandalism, riot, explosion, or objects striking the vehicle
- Misuse of the vehicle such as driving over curbs, overloading, racing, or other competition. Proper vehicle use is discussed in the owner manual.
- Alteration or modification to the vehicle including the body, chassis, or components after final assembly by Saturn.
- Coverages do not apply if the odometer has been disconnected, its reading has been altered, or mileage cannot be determined.

Important: This warranty is void on vehicles currently or previously titled as salvaged, scrapped, junked, or totaled.

Damage or Corrosion Due to Environment, Chemical Treatments, or Aftermarket Products

Damage caused by airborne fallout, salt from sea air, salt or other materials used to control road conditions, chemicals, tree sap, stones, hail, earthquake, water or flood, windstorm, lightning, the application of chemicals or sealants subsequent to manufacture, etc., is not covered. See “Chemical Paint Spotting” under *Things You Should Know About the New Vehicle Limited Warranty on page 12* for more details.

Damage Due to Insufficient or Improper Maintenance

Damage caused by failure to follow the recommended maintenance schedule intervals and/or failure to use or maintain fluids, fuel, lubricants, or refrigerants recommended in the owner manual is not covered.

Damage Due to Contaminated or Poor Quality Fuel

Poor fuel quality or incorrect fuel may cause driveability problems such as hesitation, lack of power, stall, or no start. It may also render gauges inoperable or degrade functionality for components such as spark plugs, oxygen sensors, and the catalytic converter. Damage from poor fuel quality, water contamination, incorrect diesel fuel, or gasoline may not be covered.

It is recommended that gasoline meet specifications which were developed by automobile manufacturers around the world and contained in the World-Wide Fuel Charter which is available from the Alliance of Automobile Manufacturers at www.autoalliance.org/fuel_charter.htm. Gasoline meeting these specifications could provide improved driveability and emission control system performance compared to other gasoline.

Maintenance

All vehicles require periodic maintenance. Maintenance services, such as those detailed in the owner manual are at the owner's expense. Vehicle lubrication, cleaning, or polishing are not covered. Failure of or damage to components requiring replacement or repair due to vehicle use, wear, exposure, or lack of maintenance is not covered.

Items such as:

- Audio System Cleaning
- Brake Pads/Linings
- Clutch Linings
- Coolants and Fluids
- Filters
- Keyless Entry Batteries *
- Tire Rotation
- Wheel Alignment/Balance **
- Wiper Inserts

are covered only when replacement or repair is the result of a defect in material or workmanship.

* Consumable battery covered up to 12 months only.

** Maintenance items after 7,500 miles

Extra Expenses

Economic loss or extra expense is not covered.

Examples include:

- Inconvenience
- Lodging, meals, or other travel costs
- Loss of vehicle use
- Payment for loss of time or pay
- Storage

Other Terms: This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

Saturn does not authorize any person to create for it any other obligation or liability in connection with these vehicles. **Any implied warranty of merchantability or fitness for a particular purpose applicable to this vehicle is limited in duration to the duration of this written warranty. Performance of repairs and needed adjustments is the exclusive remedy under this written warranty or any implied warranty. Saturn shall not be liable for incidental or consequential damages, such as, but not limited to, lost wages or vehicle rental expenses, resulting from breach of this written warranty or any implied warranty.***

* Some states do not allow limitations on how long an implied warranty will last or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

Hybrid Specific Warranty

For vehicles sold in the United States, in addition to the Bumper-to-Bumper Coverage described previously, General Motors will warrant certain Hybrid components for each Saturn AURA Hybrid and VUE Hybrid (hereafter referred to as Hybrid) for 8 years or 100,000 miles (160 000 kilometres), whichever comes first, from the original in-service date of the vehicle, against warrantable repairs to the specific Hybrid components of the vehicle.

For vehicles sold in Canada, in addition to the Base Warranty Coverage described in the Saturn Limited Warranty, Maintenance and Owner Assistance Booklet, General Motors of Canada Limited will warrant certain Hybrid components for each Saturn AURA Hybrid and VUE Hybrid (hereafter referred to as Hybrid) for 8 years, or 160,000 kilometres, whichever comes first, from the original in-service date of the vehicle, against warrantable repairs to the specific Hybrid components of the vehicle.

This warranty is for Hybrid vehicles registered in the United States or Canada, and normally operated in the United States or Canada. In addition to the initial owner of the vehicle, the coverage described in this Hybrid warranty is transferable at no cost to any subsequent person(s) who assumes ownership of the vehicle within the above described 8 year or 100,000 mile (160 000 kilometres) term. No deductibles are associated with this Hybrid warranty.

This Hybrid warranty is in addition to the express conditions and warranties described previously. The coverage and benefits described under “New Vehicle Limited Warranty” are not extended or altered because of this special Hybrid Component Warranty.

For owners desiring more comprehensive coverage than that provided under this Hybrid warranty, a Saturn Protection Plan may be available. See your Saturn retailer for more details.

What is Covered

This hybrid warranty covers repairs to correct any vehicle defect related to materials or workmanship occurring during the 8 year or 100,000 mile (160 000 kilometres) term for the following:

Hybrid Components

The energy storage control module and components including the Hybrid NiMh batteries, Hybrid battery disconnect, and Hybrid battery cooling fan.

Starter Generator Unit

The starter generator unit, starter generator control module, starter generator control module coolant pump, 3-phase cable assembly, starter generator drive belt, belt tensioner and brackets, belt pulley and brackets.

Other Hybrid Components

The 42-volt cable assembly, auxiliary transmission pump, hill start valve, and cabin heater coolant pump.

Obtaining Repairs

To obtain warranty repairs, take the vehicle to a Saturn retail facility within the warranty period and request the needed repairs. A reasonable time must be allowed for the retail facility to perform necessary repairs. Warranty repairs will be performed using new or remanufactured parts.

Towing

During the 8 year or 100,000 mile (160 000 kilometres) Hybrid warranty period, towing is covered from a public roadway or highway to the nearest Saturn retailer if your vehicle cannot be driven because of a warranted Hybrid specific defect. Contact the Saturn Roadside Assistance Center for towing. Refer to the owner manual for details.

What is Not Covered

In addition to the ″What is Not Covered″ section of the Warranty Booklet, this Hybrid warranty does not cover the conventional 12-volt battery, Wear items, such as brake linings, and Maintenance items, such as filters. Only the specific components listed in the “What is Covered” section found prior are covered under the Hybrid Warranty.

Damage Due to Accident, Misuse, or Alteration

Damage caused as the result of any of the following is not covered:

- Collision, fire, theft, freezing, vandalism, riot, explosion, earthquake, water or flood, windstorm, lightning, or objects striking the vehicle.
- Misuse of the vehicle such as driving over curbs, overloading, racing, or other competition. Proper vehicle use is discussed in the owner manual.
- Alteration or modification to the vehicle including the body, chassis, or components after final assembly by Saturn.
- Coverages do not apply if the odometer has been disconnected, its reading has been altered, or mileage cannot be determined. This warranty is void on vehicle currently or previously titled as salvaged, scrapped, junked, or totaled.

Maintenance and Damage Due to Insufficient or Improper Maintenance

All vehicles require periodic maintenance. Maintenance services, such as those detailed in the owner manual, are at the owner's expense. Damage caused by failure to follow the recommended maintenance schedule intervals and/or failure to use or maintain fluids, fuel, lubricants, or refrigerants recommended in the owner manual is not covered.

Extra Expenses

Economic loss or extra expense is not covered. Examples include the following:

- Inconvenience
- Lodging, meals, or other travel costs
- Loss of vehicle use
- Payment or loss of time or pay
- Storage

Other Terms

This warranty gives you specific legal rights and you may also have other rights which vary from state to state. Saturn does not authorize any person to create for it any other obligation or liability in connection with these vehicles. Any implied warranty of merchantability or fitness for a particular purpose applicable to this vehicle is limited in duration to the duration of this written warranty. Performance of repairs and needed adjustments is the exclusive remedy under this written warranty or any implied warranty. Saturn shall not be liable for the incidental or consequential damages, such as, but not limited to, lost wages or vehicle rental expenses, resulting from breach of this written warranty or any implied warranty. Some states do not allow limitations on how long an implied warranty will last or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.

Warranty Repairs – Component Exchanges

In the interest of customer satisfaction, Saturn may offer exchange service on some vehicle components. This service is intended to reduce the amount of time your vehicle is not available for use due to repairs. Components used in exchange are service replacement parts which may be new, remanufactured, reconditioned, or repaired, depending on the component involved.

All exchange components used meet Saturn standards and are warranted the same as new components. Examples of the types of components that might be serviced in this fashion include: transaxle assemblies, instrument cluster assemblies, radios, compact disc players, tape players, batteries, and electronic control modules.

Warranty Repairs – Recycled Material

Environmental Protection Agency (EPA) guidelines support the capture, purification, and reuse of automotive air conditioning refrigerant gases. As a result, any repairs Saturn may make to the sealed portion of your air conditioning system, if equipped, may involve the installation of purified reclaimed refrigerant.

After-Manufacture “Rustproofing”

Your vehicle was designed and built to resist corrosion. Application of additional rust-inhibiting materials is neither necessary nor required under the Sheet Metal Coverage. Saturn makes no recommendations concerning the usefulness or value of such products.

Application of after-manufacture rustproofing products may create an environment which reduces the corrosion resistance built into your vehicle. Repairs to correct damage caused by such applications are not covered under your New Vehicle Limited Warranty.

Paint, Trim, and Appearance Items

Defects in paint, trim, upholstery, or other appearance items are normally corrected during new vehicle inspection or during pre-delivery inspection. If you find any paint or appearance concerns, advise your retailer as soon as possible. Deterioration due to use and exposure is not covered by the warranty. Your owner manual has instructions regarding the care of these items.

Vehicle Operation and Care

Considering the investment you have made in your Saturn, we know you will want to operate and maintain it properly. We urge you to follow the maintenance instructions in your owner manual.

If you have questions on how to keep your vehicle in good working condition, see your Saturn retailer, the place many customers choose to have their maintenance work done. You can rely on your Saturn retailer to use the proper parts and repair practices.

Maintenance and Warranty Service Records

Retain receipts covering performance of regular maintenance. Repairs required due to damage resulting from lack of maintenance are not covered by your warranty. Receipts can be very important if a question arises as to whether a malfunction is caused by lack of maintenance or a defect in material or workmanship.

A “Maintenance Record” is provided in the maintenance schedule section of the owner manual for recording services performed.

The servicing retailer can provide a copy of any warranty repairs for your records.

Chemical Paint Spotting

Some weather and atmospheric conditions can create a chemical fallout. Airborne pollutants can fall upon and adhere to painted surfaces on your vehicle. This damage can take two forms: blotchy, ring-shaped discolorations, and/or small irregular dark spots etched into the paint surface.

Although no defect in the factory applied paint causes this, Saturn will repair, at no charge to the owner, the painted surfaces of new vehicles damaged by this fallout condition within 12 months or 12,000 miles of purchase, whichever comes first.

Warranty Coverage – Extensions

Time Extensions: The New Vehicle Limited Warranty will be extended one day for each day beyond the first 24 hour period in which your vehicle is at an authorized retail facility for warranty service. You may be asked to show the customer service orders to verify the period of time the warranty is to be extended. Your extension rights may vary depending on state law.

Mileage Extensions: Prior to delivery, some mileage is put on your vehicle during testing at the assembly plant, during shipping, and while at the retail facility. For eligible vehicles, this mileage will be added to the mileage limits of the warranty ensuring that you receive full benefit of the coverage. Mileage extension eligibility:

- Applies only to new vehicles held exclusively in new vehicle inventory.
- Does not apply to used vehicles, Saturn-owned vehicles, retailer owned used vehicles, or retailer demonstrator vehicles.
- Does not apply to vehicles with more than 1,000 miles on the odometer even though the vehicle may not have been registered for license plates.

Touring Owner Service – Outside Continental United States, Alaska, Hawaii, or Canada

If you are touring outside the Continental United States, Alaska, Hawaii, or Canada, and repairs are needed, it is suggested that the necessary repairs be performed at your expense. Once you return to the Continental United States, Alaska, or Hawaii, you should provide your retailer with a statement of circumstances, the original repair order, and any paid receipts indicating the work performed and parts replaced for reimbursement consideration.

Important: Repairs made necessary by the use of improper or dirty fuels and lubricants are not covered under warranty. See your owner manual for additional information on fuel requirements when operating in foreign countries.

Original Equipment Alterations

This warranty does not cover any damage or failure resulting from modification or alteration to the vehicle's original equipment as manufactured or assembled by Saturn except for Retailer Installed Regular Production Option (RPO) equipment such as a Delco radio, cruise control, etc. and Saturn approved retailer installed accessory packages as identified in the Saturn parts and accessories manuals. Examples of the types of alterations that would not be covered include cutting, welding, or disconnecting of the vehicle's original equipment parts and components.

Additionally, Saturn does not warranty non-Saturn parts and/or calibrations. The use of parts and/or control module calibrations not issued through Saturn will void the warranty coverage for those components that are damaged or otherwise affected by the installation of the non-Saturn part and/or control module calibration.

The only exception is that non-Saturn parts labeled "Certified to EPA Standards" are covered by the Federal Emissions Performance Warranty.

Important: Retailer installed Saturn parts and accessories not available as regular production options may be covered under separate warranties. Consult your retailer for details.

Pre-Delivery Service

Defects in the mechanical, electrical, sheet metal, paint, trim, and other components of your vehicle may occur at the factory or while it is being transported to the retailer. Normally, any defects occurring during assembly are identified and corrected at the factory during the inspection process. In addition, retailers inspect each vehicle before delivery. They repair any uncorrected factory defects and any transit damage detected before the vehicle is delivered to you.

Any defects still present at the time the vehicle is delivered to you are covered by the warranty. If you find any defects, advise your retailer without delay. For further details concerning any repairs which the retailer may have made prior to you taking delivery of your vehicle, ask your retailer.

Production Changes

Saturn and Saturn retailers reserve the right to make changes in vehicles built and/or sold by them at any time without incurring any obligation to make the same or similar changes on vehicles previously built and/or sold by them.

Emission Control Systems Warranty

The emission warranty on your vehicle is issued in accordance with the U.S. Federal Clean Air Act. Defects in material or workmanship in Saturn emission parts may also be covered under the New Vehicle Limited Warranty Bumper-to-Bumper coverage. In any case, the warranty with the broadest coverage applies.

What Is Covered

The parts covered under the emission warranty are listed under the “Emission Warranty Parts List” later in this section.

How to Determine the Applicable Emissions Control System Warranty

State and Federal agencies may require different emission control system warranty depending on:

- Whether the vehicle conforms to regulations applicable to light duty or heavy duty emission control systems.
- Whether the vehicle conforms to or is certified for California regulations in addition to U.S. EPA Federal regulations.

To determine eligibility: Light Duty vehicles with a Gross Vehicle Weight Rating (GVWR) of 8,500 lbs. or less; Heavy Duty vehicles with a GVWR greater than 8,500 lbs.

All vehicles are eligible for Federal Emissions Control System Warranty Coverage. If the emissions control label contains language stating the vehicle conforms to California regulations, the vehicle is also eligible for California Emissions Control System Warranty Coverage.

Federal Emission Control System Warranty

Federal Warranty Coverage

- 2 years or 24,000 miles and 8 years or 80,000 miles for the catalytic converter and the vehicle/powertrain control module (including emission-related software), whichever comes first.

Federal Emission Defect Warranty

Saturn warrants to the owner the following:

- The vehicle was designed, equipped, and built so as to conform at the time of sale with the applicable regulations of the Federal Environmental Protection Agency (EPA).
- The vehicle is free from defects in material and workmanship which cause the vehicle to fail to conform with those regulations during the emission warranty period.

Emission related defects in the genuine Saturn parts listed under the Emission Warranty Parts List, including related diagnostic costs, parts, and labor are covered by this warranty.

Federal Emission Performance Warranty

Some states and/or local jurisdictions have established periodic vehicle Inspection and Maintenance (I/M) programs to encourage proper maintenance of your vehicle. If an EPA-approved I/M program is enforced in your area, you may also be eligible for Emission Performance Warranty coverage when all of the following three conditions are met:

- The vehicle has been maintained and operated in accordance with the instructions for proper maintenance and use set forth in the owner manual or maintenance schedule supplied with your vehicle.
- The vehicle fails an EPA-approved I/M test during the emission warranty period.*
- The failure results, or will result, in the owner of the vehicle having to bear a penalty or other sanctions, including the denial of the right to use the vehicle, under local, state, or federal law.

*Saturn warrants that your retailer will replace, repair, or adjust to Saturn specifications, at no charge to you, any of the parts listed under the “Emission Warranty Parts List” later in this section which may be necessary to conform to the applicable emission standards. Non-Saturn parts labeled “Certified to EPA Standards” are covered by the Federal Emission Performance Warranty.

California Emission Control System Warranty

This section outlines the emission warranty that Saturn provides for your vehicle in accordance with the California Air Resources Board. Defects in material or workmanship in Saturn emission parts may also be covered under the New Vehicle Limited Warranty Bumper-to-Bumper coverage. In any case, the warranty with the broadest coverage applies.

This warranty applies if your vehicle meets both of the following requirements:

- Your vehicle is registered in California **or other states adopting California emission and warranty regulations*.**
- Your vehicle is certified for sale in California as indicated on the vehicle's emission control information label.

**** Important:*** Connecticut, Maine, Massachusetts, Pennsylvania, Rhode Island, and Vermont have California Emissions Warranty coverage. (New York adopted California emission standards, but not the California Emissions Warranty. The Federal Emissions Control Warranty applies to all non-PZEV vehicles in New York.)

California Partial Zero Emission Vehicles (PZEV) have extended coverage on all emission related parts.

Important: California, New York, Massachusetts, Vermont, Maine, Connecticut, Rhode Island, and New Jersey have PZEV Emission Warranty Coverage.

Your Rights and Obligations (For Vehicles Subject to California Exhaust Emission Standards)

In California, new motor vehicles must be designed, equipped, and built to meet the states' stringent anti-smog standards. Saturn must warrant your vehicle's emission control system for the periods of time and mileage listed provided there has been no abuse, neglect, or improper maintenance of your vehicle. Your vehicle's emission control system may include parts such as the fuel injection system, ignition system, catalytic converter, and engine computer. Also included are hoses, belts, connectors, and other emission related assemblies.

Where a warrantable condition exists, Saturn will repair your vehicle at no cost to you including diagnosis, parts, and labor.

Saturn Warranty Coverage

- For 3 years or 50,000 miles, whichever comes first:
  - If your vehicle fails a smog check inspection, Saturn will make all necessary repairs and adjustments to ensure that your vehicle passes the inspection. This is your Emission Control System Performance Warranty.
  - If any emission related part on your vehicle is defective, Saturn will repair or replace it. This is your Short-term Emission Defects Warranty.
- For 7 years or 70,000 miles, whichever comes first:
  - If an emission related part listed in this booklet specially noted with coverage for 7 years or 70,000 miles is defective, Saturn will repair or replace it. This is your Long-term Emission Control System Defects Warranty.
- For 8 years or 80,000 miles, whichever comes first:
  - If the catalytic converter, vehicle powertrain control module including emission related software is found to be defective, GM will repair or replace it under the Federal Emission Control System Warranty.
- For 8 years or 100,000 miles, whichever comes first, for California Low Emission Vehicle 2 (LEV2) vehicles equipped with option code NUA:
  - If an emission related part listed in this booklet specially noted with 7 years/70,000 miles or 8 years/80,000 miles is defective, GM will repair or replace it. This is your long-term emission control system defect warranty.
- For 15 years or 150,000 miles, whichever comes first for a Partial Zero Emission Vehicle (PZEV):
  - If any emission related part listed in this booklet is defective GM will repair or replace it. This is your (PZEV) Emission Control System Defects Warranty.

Any authorized Saturn retailer will, as necessary under these warranties, replace, repair, or adjust to Saturn specifications any genuine Saturn parts that affect emissions.

The applicable warranty period shall begin on the date the vehicle is delivered to the first retail purchaser or, if the vehicle is first placed in service as a demonstrator or company vehicle prior to sale at retail, on the date the vehicle is placed in such service.

Owner's Warranty Responsibilities

As the vehicle owner, you are responsible for the performance of the scheduled maintenance listed in your owner manual. Saturn recommends that you retain all maintenance receipts for your vehicle, but Saturn cannot deny warranty coverage solely for the lack of receipts or for your failure to ensure the performance of all scheduled maintenance.

You are responsible for presenting your vehicle to a Saturn retailer or an Authorized Saturn Service Provider as soon as a problem exists. The warranted repairs should be completed in a reasonable amount of time, not to exceed 30 days.

As the vehicle owner, you should also be aware that Saturn may deny warranty coverage if your vehicle or a part has failed due to abuse, neglect, improper or insufficient maintenance, or modifications not approved by Saturn.

If you have any questions regarding your rights and responsibilities under these warranties, you should contact the Customer Assistance Center at 1-800-553-6000 or, in California, write to:

State of California Air Resources Board
Mobile Source Operations Division
P.O. Box 8001
El Monte, CA 91731-2990

Emission Warranty Parts List

The emission parts listed here are covered under the Emission Control System Warranty. The terms are explained previously in this section under the "Federal Emission Control System Warranty" and the "California Emission Control System Warranty".

Important: Certain parts may be covered beyond these warranties if shown with asterisk(s) as follows:

- (*) 7 years/70,000 miles, whichever comes first, California Emission Control System Warranty coverage.
- (**) 8 years/80,000 miles, whichever comes first, Federal emission coverage. (Also applies to California certified light duty and medium duty vehicles.)
- (*) and (**) are 8 years/100,000 miles, whichever comes first for California LEV2 vehicles equipped with option code NUA.

The Emission Control Systems Warranties obligations do not apply to conditions resulting from tampering, abuse, neglect, or improper maintenance; or any other item listed under "What Is Not Covered" under *New Vehicle Limited Warranty on page 3*. The "Other Terms" presented under *New Vehicle Limited Warranty on page 3* also apply to the emission related warranties.

Powertrain Control System

ABS Control Module **

Camshaft Position Actuator *

Camshaft Position Actuator Valve

Coolant Level Sensor

Data Link Connector

Electronic Throttle Control (ETC) Motor

Engine Control Module (ECM) **

Engine Coolant Temperature Sensor

Fast Idle Solenoid

Flexible Fuel Sensor *

Fuel Control Module **

Intake Air Temperature Sensor

Malfunction Indicator Lamp

Manifold Absolute Pressure Sensor

Mass Air Flow Sensor

Oil Pressure Sensor (DoD™ only)

Oxygen Sensors

Powertrain Control Module (PCM) **

Programmable Read Only Memory (PROM)

Throttle Position Sensor

Throttle Position Switch

Vehicle Control Module (VCM) **

Vehicle Speed Sensor

Wheel Speed Sensor

Transmission Controls and Torque Management

GMLAN (CAN) Communications Circuit

Manual Transmission Clutch Switch

Park/Neutral Switch

Torque Converter Clutch Solenoids

Torque Converter Clutch Switch

Transmission Control Module **

Transmission Fluid Temperature Sensor

Transmission Gear Selection Switch (Diesel)

Transmission Internal Mode Switch

Transmission Pressure Control Solenoids

Transmission Pressure Switches

Transmission Shift Solenoids

Transmission Speed Sensors

Fuel Management System

Common Rail Assembly (6.6L DURAMAX® Diesel) *

Diesel Fuel Injection Pump *

Diesel Fuel Injection Pump Timing Adjust

Diesel Fuel Injector Control Module – EDU (6.6L DURAMAX® Diesel) *

Diesel Fuel Temperature Sensor

Direct Fuel Injector Assembly (6.6L DURAMAX® Diesel) *

Fuel Injector

Fuel Pressure Regulator

Fuel Rail Assembly *

Fuel Rail Pressure Sensor

Function Block (6.6L DURAMAX® Diesel)

High Pressure Fuel Pump (SIDI) *

Air Management System

Air Cleaner

Air Cleaner Diaphragm Motor

Air Cleaner Resonator

Air Cleaner Temperature Compensator Valve

Air Intake Ducts

Charge Air Control Actuator

Charge Air Control Solenoid Valve

Charge Air Control Valve

Charge Air Cooler *

Charge Air Cooler Fan

Idle Air Control Valve

Idle Speed Control Motor

Intake Manifold *

Intake Manifold Gasket (7/70 Only Uplander, Montana SV6, and DURAMAX® Diesel) *

Intake Manifold Heater

Intake Manifold Tuning Valve

Intake Manifold Tuning Valve Relay

Supercharger Assembly *

Throttle Body * (Replacement Only)

Throttle Body Heater

Throttle Closing Dashpot

Turbocharger Assembly *

Turbocharger Boost Sensor

Turbocharger Oil Separator

Turbocharger Thermo Purge Switch

Vacuum Pump (6.6L DURAMAX® Diesel)

Ignition System

Camshaft Position Sensor(s)

Crankshaft Position Sensor(s)

Distributor

Distributor Cap

Distributor Pick Up Coil

Distributor Rotor

Glow Plug(s) (Diesel)

Glow Plug Controller (Diesel)

Glow Plug Relay (Diesel)

Ignition Coil(s)

Ignition Control Module

Ignition Timing Adjustment

Knock Sensor

Spark Plug Wires

Spark Plugs

Catalytic Converter System

Catalytic Converter(s) and Muffler if attached as assembly **

Diesel Exhaust Temperature and Pressure Sensors

Diesel Particulate Filter (DPF) *

Exhaust Manifold (7/70 Only Corvette 7.0L, Equinox, Torrent, Uplander, Montana SV6, Cadillac DTS 4.6L and XLR, (Impala and Grand Prix 5.3L right side) and C/K Trucks < 14,000 GVWR 8.1L) *

Exhaust Manifold with Catalytic Converter attached as assembly **

Exhaust Manifold Gasket

Exhaust Pipes and/or Mufflers (when located between catalytic converters and exhaust manifold)

Positive Crankcase Ventilation System

Oil Filler Cap

PCV Filter

PCV Oil Separator

PCV Valve

Exhaust Gas Recirculation System

EGR Feed and Delivery Pipes or Cast-in Passages

EGR Valve

EGR Valve Cooler (6.6L DURAMAX® Diesel) *

EGR Vacuum Pump Assembly (6.6L DURAMAX® Diesel)

Secondary Air Injection System

Air Pump

Check Valves

Evaporative Emission Control System (Gasoline Engines)

Canister

Canister Purge Solenoid Valve

Canister Vent Solenoid

Fuel Feed and Return Pipes and Hoses

Fuel Filler Cap

Fuel Level Sensor

Fuel Limiter Vent Valve *

Fuel Tank(s) *

Fuel Tank Filler Pipe (with restrictor)

Fuel Tank Vacuum or Pressure Sensor

Hybrid

Auxiliary Transmission Fluid Pump

Battery Cooling Fan

Battery Pack Control Module (BPCM) *

Battery Pack Current Sensor

Brake Pedal Travel Sensor

Drive Motors A and B

Drive Motor A and B Resolvers

Drive Motor/Generator Control Module (DMCM - HCP, MCPA, MCPB) **

Electro-Hydraulic Brake Control Module (EBCM) **

Energy Storage Control Module **

Fuel Filler Pipe Adapter Seal

Hybrid Batteries

Hybrid Battery Temperature Sensors

Hybrid Battery Voltage Sensors

SGCM Coolant Circuit (fan and fan relay and pump)

Starter Generator Control Module **

Transmission Friction Elements

Transmission Substrate Temperature Sensor

Miscellaneous Items Used with Above Components are Covered

Belts

Boots

Clamps

Connectors

Ducts

Fittings

Gaskets

Grommets

Hoses

Housings

Mounting Hardware

Pipes

Pulleys

Sealing Devices

Springs

Tubes

Wiring

Parts specified in your maintenance schedule that require scheduled replacement are covered up to their first replacement interval or the applicable emission warranty coverage period, whichever comes first. If failure of one of these parts results in failure of another part, both will be covered under the Emission Control System Warranty.

Parts specified in your maintenance schedule that require scheduled replacement are covered up to their first replacement interval or the applicable emission warranty coverage period, whichever comes first. If failure of one of these parts results in failure of another part, both will be covered under the Emission Control System Warranty.

For detailed information concerning specific parts covered by these emission control systems warranties, ask your retailer.

Replacement Parts

The emission control systems of your vehicle were designed, built, and tested using genuine Saturn parts* and the vehicle is certified as being in conformity with applicable federal and California emission requirements. **Accordingly, it is recommended that any replacement parts used for maintenance or for the repair of emission control systems be new, genuine Saturn parts.**

The warranty obligations are not dependent upon the use of any particular brand of replacement parts. The owner may elect to use non-genuine Saturn parts for replacement purposes. Use of replacement parts which are not of equivalent quality may impair the effectiveness of emission control systems.

If other than new, genuine Saturn parts are used for maintenance replacements or for the repair of parts affecting emission control, the owner should assure himself/herself that such parts are warranted by their manufacturer to be equivalent to genuine Saturn parts in performance and durability.

* “Genuine Saturn parts,” when used in conjunction with Saturn vehicles means parts manufactured by or for Saturn, designed for use on Saturn vehicles, and distributed by any division or subsidiary of Saturn.

Maintenance and Repairs

Maintenance and repairs can be performed by any qualified service outlet; however, warranty repairs must be performed by an Authorized Saturn Retail Service Facility or Authorized Saturn Service Provider, except in an emergency situation when a warranted part or an Authorized Saturn Retail Service Facility is not reasonably available to the vehicle owner.

In an emergency, where an authorized retailer is not reasonably available, repairs may be performed at any available service establishment or by the owner, using any replacement part. Saturn will consider reimbursement for the expense incurred, including diagnosis, not to exceed the manufacturer’s suggested retail price for all warranted parts replaced and labor charges based on Saturn’s recommended time allowance for the warranty repair and the geographically appropriate labor rate. A part not being available within 10 days or a repair not being completed within 30 days constitutes an emergency. Retain receipts and failed parts in order to receive compensation for warranty repairs reimbursable due to an emergency.

If, in an emergency situation, it is necessary to have repairs performed by other than a Saturn retailer and you believe the repairs are covered by emission warranties, take the replaced parts and your receipt to a Saturn retailer for reimbursement consideration. This applies to both the Federal Emission Defect Warranty and Federal Emission Performance Warranty.

Receipts and records covering the performance of regular maintenance or emergency repairs should be retained in the event questions arise concerning maintenance. These receipts and records should be transferred to each subsequent owner. Saturn will not deny warranty coverage solely on the absence of maintenance records. However, Saturn may deny a warranty claim if a failure to perform scheduled maintenance resulted in the failure of a warranty part.

Claims Procedure

As with the other warranties covered in this booklet, take your vehicle to any authorized Saturn retail facility to obtain service under the emission warranty. This should be done as soon as possible after failing an EPA-approved I/M test or a California smog check test, or at any time you suspect a defect in a part.

Those repairs qualifying under the warranty will be performed by any Saturn retailer or Authorized Saturn Service Provider at no charge. Repairs which do not qualify will be charged to you. You will be notified as to whether or not the repair qualifies under the warranty within a reasonable time, not to exceed 30 days after receipt of the vehicle by the retailer or Authorized Saturn Service Provider, or within the time period required by local or state law.

The only exceptions would be if you request or agree to an extension, or if a delay results from events beyond the control of your retailer or Saturn. If you are not so notified, Saturn will provide any required repairs at no charge.

In the event a warranty matter is not handled to your satisfaction, refer to the “Customer Satisfaction Procedure” in this booklet under *Owner Assistance on page 28*.

For further information or to report violations of the Emission Control System Warranty, you may contact the EPA at:

Manager, Certification and Compliance
Division (6405J)
Warranty Claims
Environmental Protection Agency
Ariel Rios Building
1200 Pennsylvania Avenue, N.W.
Washington, DC 20460

For a vehicle subject to the California Exhaust Emission Standards, you may contact the:

State of California Air Resources Board
Mobile Source Operations Division
P.O. Box 8001
El Monte, CA 97131-2990

Customer Satisfaction Procedure

At Saturn, we are committed to the concept of total customer satisfaction. We have made a commitment to provide our customers with unparalleled service, before, during, and after the purchase of a Saturn vehicle. We call this concept the Saturn Difference. If, for any reason, your ownership experience falls below expectations, we suggest you take the following action:

STEP ONE: Contact the Retailer's Customer Assistance Liaison. Any member of retail management; general manager or service manager has the training, authority, and the desire to quickly and effectively answer and resolve your questions, problems, or concerns.

STEP TWO: Contact the Saturn Customer Assistance Center. Should you need additional assistance after contacting your retailer call the Saturn Customer Assistance Center at: 1-800-553-6000.

We encourage you to call the toll-free number in order to give your inquiry prompt attention.

A Saturn Customer Assistance Center Team Member will handle your call and assist in providing product and warranty information, nearest retailer locations, roadside assistance, brochures, literature, and discuss any concerns you may have. In the event that you desire to write to the Saturn Customer Assistance Center, our address is:

Saturn Customer Assistance Center
100 Saturn Parkway
Mail Code 371-999-S24
Spring Hill, TN 37174-1500

Have the following information available to give the Customer Assistance Representative:

- The Vehicle Identification Number (VIN). This is available from the vehicle registration or title, or the plate above the top of the instrument panel on the driver side, and visible through the windshield.
- The current mileage on your vehicle
- The retailer name and location
- Your daytime and evening phone numbers
- Nature of concern

When contacting Saturn, remember that your concern will likely be resolved at a retailers facility. That is why we suggest you follow Step One first if you have a concern.

Notification of Name/Address Change

If you have purchased a previously owned Saturn or have changed your name or address, provide this information to your nearest retail facility service department or the customer assistance center.

Participation in Better Business Bureau Mediation/Arbitration Program

Both Saturn and your retailer are committed to making sure you are completely satisfied with your new vehicle. However, if you continue to remain unsatisfied after following the procedure outlined in Steps One and Two, you should file with the BBB Auto Line Program to enforce any additional rights you may have.

The BBB Autoline Program is an out of court program administered by the Council of Better Business Bureaus to settle automotive disputes regarding vehicle repairs or the interpretation of the New Vehicle Limited Warranty. Although you may be required to resort to this informal dispute resolution program prior to filing a court action, use of the program is free of charge and your case will generally be heard within 40 days.

If you do not agree with the decision given in your case, you may reject it and proceed with any other venue for relief available to you.

You may contact the BBB Auto Line Program using the toll-free telephone number or write them at the following address:

BBB Auto Line Program
Council of Better Business Bureaus, Inc.
4200 Wilson Boulevard
Suite 800
www.lemonlaw.bbb.org
Arlington, VA 22203-1804

Telephone: 1-800-955-5100

This program is available in all 50 states and the District of Columbia. Eligibility is limited by vehicle age, mileage, and other factors. Saturn reserves the right to change eligibility limitations and/or to discontinue its participation in this program.

State Warranty Enforcement Laws

Laws in many states permit owners to obtain a replacement vehicle or a refund of the purchase price under certain circumstances. The provisions of these laws vary from state to state. To the extent allowed by state law, Saturn requires that you first provide us with written notification of any service difficulty you have experienced so that we have an opportunity to make any needed repairs before you are eligible for the remedies provided by these laws. Your written notification should be sent to:

Saturn Repair/Replace Law Coordinator
Saturn Customer Assistance Center
100 Saturn Parkway
Mail Code 371-999-S22
Spring Hill, TN 37174-1500

Assistance For Text Telephone (TTY) Users

To assist customers who are deaf or hard of hearing and who use Text Telephones (TTYs), Saturn has TTY equipment available at its Customer Assistance Center.

The TTY for the Saturn Customer Assistance Center is:

1-800-TDD-6000

Saturn Roadside Assistance

Saturn is proud to offer the response, security, and convenience of Saturn's 24-hour Roadside Assistance Program for a period of 5 years or 100,000 miles, whichever comes first. Consult your dealer or refer to the owner manual for details. The Saturn Roadside Assistance Center can be reached by calling 1-800-553-6000.

Roadside Assistance is not part of or included in the coverage provided by the New Vehicle Limited Warranty. General Motors and General Motors of Canada Limited reserve the right to make any changes or discontinue the Roadside Assistance program at any time without notification.

Saturn Courtesy Transportation

If your vehicle requires warranty repairs during the 5 year/100,000 mile (8 year/100,000 for Hybrid vehicles) warranty coverage period, alternate transportation and/or reimbursement of certain transportation expenses are available under the Courtesy Transportation Program. Several transportation options are available. Consult your dealer or refer to the owner manual for details.

Courtesy Transportation is not part of or included in the coverage provided by the New Vehicle Limited Warranty. General Motors and General Motors of Canada Limited reserve the right to make any changes or discontinue the Courtesy Transportation program at any time without notification.

Warranty Information for California Only

California Civil Code Section 1793.2(d) requires that, if Saturn or its representatives are unable to repair a new motor vehicle to conform to the vehicle's applicable express warranties after a reasonable number of attempts, Saturn shall either replace the new motor vehicle or reimburse the buyer the amount paid or payable by the buyer. California Civil Code Section 1793.22(b) creates a presumption that Saturn has had a reasonable number of attempts to conform the vehicle to its applicable express warranties if, within 18 months from delivery to the buyer or 18,000 miles on the vehicle's odometer, whichever occurs first, one or more of the following occurs:

- The same nonconformity results in a condition that is likely to cause death or serious bodily injury if the vehicle is driven AND the nonconformity has been subject to repair two or more times by Saturn or its agents AND the buyer or lessee has directly notified Saturn of the need for the repair of the nonconformity.
- The same nonconformity has been subject to repair four or more times by Saturn or its agents AND the buyer has notified Saturn of the need for the repair of the nonconformity.
- The vehicle is out of service by reason of repair nonconformities by Saturn or its agents for a cumulative total of more than 30 calendar days after delivery of the vehicle to the buyer.

Special Coverage Adjustment Programs Beyond the Warranty Period

Saturn is proud of the protection afforded by its warranty coverages. In order to achieve maximum customer satisfaction, there may be times when Saturn will establish a special coverage adjustment program to pay all or part of the cost of certain repairs not covered by the warranty or to reimburse certain repair expenses you may have incurred. Check with your Saturn retailer or the Saturn Customer Assistance Center to determine whether any special coverage adjustment program is applicable to your vehicle.

When you make an inquiry, you will need to give the year, model, and mileage of your vehicle and your VIN.

Online Owner Center

The Online Owner Center is a resource for your ownership needs. Specific vehicle information can be found in one place.

The Online Owner Center allows you to:

- Get e-mail service reminders.
- Access information about your specific vehicle, including tips and videos and an electronic version of this warranty manual.
- Keep track of your vehicle's service history and maintenance schedule.
- Find Saturn retailers for service nationwide.
- Receive special promotions and privileges only available to members.

Refer to the web for updated information.

To register your vehicle, visit My Saturn within www.saturn.com.

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